



# Bridgepoint CARPET CLEANING System



Zone Perfect



End Zone



Flex



Flex Powder

## Residential

**A** Use for: All 5th generation nylon and other synthetic fibers. For Olefin, use formula "C".

### PRESPRAY

1 part Zone Perfect to 32 parts hot water  
1 oz. Citrus Solv to each gallon of RTU Zone Perfect

### EXTRACT

End Zone  
Portable: 2 - 4 ounces per 5 gallon water  
Truckmount: 1 quart per 5 gallon water  
Blazin' Blue (for extra-heavy soil)  
Portable: 2 oz. per 5 gallon water  
Truckmount: 3 cups per 5 gallon water

**B** Use for: Wool, berbers, light-colored and carpets with brownout potential.

### PRESPRAY

1 part Zone Perfect to 32 parts hot water  
1 oz. Citrus Solv to each gallon of RTU Zone Perfect

### EXTRACT

End Zone  
Portable: 2 - 4 ounces per 5 gallon water  
Truckmount: 1 quart per 5 gallon water

**C** Use for: Olefin (polypropylene), and olefin blends, olefin berber.

### PRESPRAY

1 part Traffic Slam to 32 parts hot water  
For extreme soil dilute 1 to 24  
1 oz. Boost All per gal. hot water (mix this first with hot water then add Traffic Slam)

### EXTRACT

Fab Set  
Portable: 4 ounces per gallon water  
Truckmount: 1 qt. per 5 gal. water (meter high)

### FOR EXTRA HEAVY SOIL

End Zone  
Portable: 2 - 4 ounces per 5 gallon water  
Truckmount: 1 qt. per 5 gal. water

## Commercial

**D** Use for: Medium to heavy soil.

### PRESPRAY

1 part Flex liquid to 16 parts hot water  
2 oz. Citrus Solv to each gallon of RTU Flex

### EXTRACT

White Lightning  
Portable: 2 ounces per 5 gallon water  
Truckmount: 3 cups per 5 gallon water

**E** Use for: Very heavy soil and grease

### PRESPRAY

1 part Flex liquid to 8 parts hot water  
2 oz. Citrus Solv to each gallon of RTU Flex, or  
2 oz. Flex Powder with Citrus Solv per gallon of water

### EXTRACT

White Lightning  
Portable: 2 ounces per 5 gallon water  
Truckmount: 3 cups per 5 gallon water

**F** Use for: Olefin (polypropylene), and olefin blends, olefin berber.

*Note: This is the same as formula "C", residential olefin.*

### PRESPRAY

1 part Traffic Slam to 32 parts hot water  
For extreme soil dilute 1 to 24  
1 oz. Boost All per gal. hot water (mix this first w/ hot water then add Traffic Slam)

### EXTRACT

Fab Set  
Portable: 4 ounces per gallon water  
Truckmount: 1 qt. per 5 gal. water (meter high)

### FOR EXTRA HEAVY SOIL

End Zone  
Portable: 2 - 4 ounces per 5 gallon water  
Truckmount: 1 qt. per 5 gal. water

### IMPORTANT FOR ALL CATEGORIES

- To increase efficiency use the HydroForce Injection Sprayer to apply pre-sprays. HydroForce directions are found on the pre-spray container.
- Always apply Maxim Protector after cleaning to enhance soil and stain resistance and profitability.
- Use OmniDry Mini Air Mover to reduce drying times.



White Lightning



Blazin' Blue



Maxim



Citrus Solv



Traffic Slam



Fab Set

## Resources



### Carpet Cleaning Technician Training Module

- Narrated PowerPoint based presentation with embedded example and supporting videos
- Interactive quizzes to measure learning
- Spanish and English versions included.



# Encapsulation

## Commercial Carpet Maintenance Procedures



### Procedure

- 1 Pre-vacuum the area to be cleaned to remove excess dry soil.
- 2 Mix one part **Encapuclean Green DS** with 32 parts water (4 oz. solution with one gallon of water) into your pump-up or electric pressure sprayer.
- 3 Apply the ready-to-use solution as a mist in a consistent overlapping pattern. Use more solution only in heavily soiled areas.
- 4 Agitate the **Encapuclean Green DS** into the carpet with a counter-rotating cylindrical brush agitation machine (Brush Pro or Cimex Machine).



- 5 Allow the cleaning solution to completely dry. Use an **OmniDry Mini Air Mover** to reduce drying times
- 6 Vacuum the carpet thoroughly.
- 7 For ongoing maintenance programs consider Bridgepoint **Encapuclean Green DS with Maxim** which provides the carpet with enhanced soil resistant protection and replenishes the stain resistance of commercial nylon carpet.



BRIDGEPOINT  
SYSTEMS

**Light contamination:** Defined as a single stain, usually from a small dog or cat. The urine has only penetrated the face fiber or lightly into the backing of the carpet.

**Medium to Heavy contamination:** Defined as any contamination that has penetrated the backing and into the pad. Heavy contamination may have made its way beneath the pad onto the subfloor.

**Extreme contamination:** Defined as contamination that has penetrated deep into structural materials and requires demolition. With this condition, we cannot be sure of complete success using this system.

### Required Tools:

#### Detection:

- Black Light, Moisture Probe

#### Extraction:

- Water Claw, Flash Xtractor or Flash Spotter

#### Treatment:

- Sprayer – Pump or Electric (FlexiPro) or Hydro-Force injection

**Injector** – Injectimate or injectors to fit sprayers



### Solutions:



**TCU** a mild acid with odor suppressants and surfactant, is used as an initial treatment to neutralize alkaline urine salts and aid in flushing them from the carpet.

**Bio Modifier Xtreme** contains over 200 billion beneficial microorganisms that work at the molecular level to consume and neutralize all odor causing contaminants. Also contains HydroCide.



**Urine Stain Remover** is used as a standalone product for light urine contamination and as an after treatment for any residual stains.





# Urine Odor/Decontamination Procedures Guide

## Bridgepoint 100% Guaranteed Urine Odor Removal System

### Procedures:

#### Light Contamination

1. Saturate the stain with undiluted Urine Stain Remover. Apply enough product to penetrate at the same level as the original urine accident.
2. Urine Stain Remover contains hydrogen peroxide and HydroCide, both effectively remove odors and stains. Allow the Urine Stain Remover to dwell for 10 minutes then clean and extract as usual. If any stain remains, follow up with a spray of Urine Stain Remover— just enough to dampen the face fibers and leave it to dry. The stain will almost always disappear as the carpet dries.



beneficial microorganisms that will consume any remaining odor causing matter. With a fresh fragrance and the immediate odor knockdown capability of HydroCide, customers will gain immediate and long term satisfaction with a carpet free from odors.

7. Bio Modifier Xtreme may be applied direct to the surface by pouring, or spraying. Apply enough product to reach all areas of contamination and press in with the Water Claw (no vacuum attached) If some areas are missed but are close to the area treated with Bio Modifier Xtreme, the beneficial bacteria and enzymes are capable of multiplying and spreading beyond their initial deposit as long as moisture is present.



#### Medium to Heavy Contamination

1. Saturate the contaminated area with TCU diluted with 8 parts water. Apply enough product to penetrate to the same level as the urine contamination, usually into the pad and contacting the subfloor. Apply with a Hydro-Force™ injection sprayer, Flexi-Pro electric sprayer or similar sprayer.



Note: Certain subfloors may not be water resistant and could possibly swell with the introduction of too much water. Also too much water could seep through and affect the basement ceiling. Control the amount of solution you apply and make sure you are not the cause of secondary damage.

2. Press the solution into the carpet and by standing on a Water Claw® without the vacuum attached.
3. Allow to dwell for 5 - 10 minutes to dissolve and suspend the urine salts and solids.



4. Extract with the Water Claw® or Flash Extractor.™
5. Using an open end quick connect, flush the affected area with copious amounts of hot water, applying the water around the outside edge of the water claw. This will flush most of the urine contaminate from the subfloor, pad, and carpet.
6. Immediately follow with an application of concentrated Bio Modifier Xtreme. The moisture in the carpet and pad with help to activate the billions of



8. Injecting Bio Modifier Xtreme through a needle injector such as the Injectimate™ or similar injector is very effective for getting the solution to the odor source.



9. If applying to dry carpet or if the damage is extensive over a large area, Bio Modifier Xtreme could be diluted with up to 4 parts water. Apply using the Hydro-Force injection sprayer with the metering tip removed.
10. Do not deep extract the Bio Modifier Xtreme. It will work over hours and even days to completely eradicate the odor. To allow for a dryer face fiber, a single light wand stroke (just vacuum, do not rinse) may be taken over the wet carpet fiber area.
11. If any surface stain remains, apply a direct spray of Urine Stain Remover. Only apply enough product to lightly dampen the face fibers, but not penetrate the backing. The stain will disappear gradually as the carpet dries.





# Spot & Stain Removal Procedure

## General Stain Removal Procedures



# 1



### Synthetic Color & Dye Stains

*Kool Aid, childrens red medicine, fruit punch, decaffeinated coffee, etc.*

#### PROCEDURE

1. Apply Red Zone Ready to contaminated area – apply enough to thoroughly wet the stained area but not enough to soak into the backing.
2. Apply a wet cotton towel (usually double thickness) over stain. Apply heated iron at lowest steam setting. Do a quick check for color removal every 20 - 30 seconds.
3. When the color is gone a yellow cast is usually left. Rinse thoroughly.
4. Mist Spot Stop and work in with the Whiz Groom.



# 2



### Organic Stains & Natural Dyes

*Urine, coffee, mold, wood, etc.*

#### PROCEDURE

1. Apply Stain Zone to contaminated area.
2. Lightly agitate and allow to dwell until stain is gone.
3. If stain is gone then extract rinse, otherwise Stain Zone will self-neutralize with no re-soiling issues and continue to work until it dries.



# 3



### Oil, Resin or Pigmented Based

*Ink, grease, cosmetics, adhesives, etc.*

#### PROCEDURE

##### Ink and Marker

1. Apply Avege Pro directly to the stain, agitate and allow to dwell for 30 seconds.
2. Dry extract with vac tool and repeat.
3. Apply All Solv Extreme – agitate – Avege Pro – agitate.
4. Rinse and mist with Spot Stop.



##### Fingernail Polish

1. Apply Avege Pro around the contaminated area to guard against aggressive wicking of All Solv Extreme and dissolved pigment from moving into the backing and surrounding fibers. Tests reveal that virtually all oil/resin/pigmented stains can be removed by putting the Avege Pro on first and then the All Solv Extreme. Avege Pro will not "set" stains.
2. Apply All Solv Extreme, lightly agitate and absorb colored pigment into a white towel. Repeat until most of the pigment is gone.
3. Apply Avege Pro and agitate lightly.
4. Rinse and mist Spot Stop, working it in with the Whiz Groom.

##### Gum (chewing)

1. Poke holes in gum surface with Gum Getter.
2. Apply Gel Break to surface of gum and let dwell for 5 to 10 minutes.
3. Agitate and remove gum with the Gum Getter. Pick up the spent gum into a towel and repeat as necessary. Apply a small amount of Gel Break and agitate with towel to remove any remaining residue and thoroughly rinse with water.
4. Mist Spot Stop and work it in with the Whiz Groom.



# 4



### Protein and Most Food Spills

*Blood, egg, chocolate sauce, etc.*

#### PROCEDURE

1. Remove excess contaminant.
2. Apply Avege Pro and agitate. If stain is hard, allow Avege Pro to dwell and soften the contaminant.
3. Rinse and repeat if necessary.
4. Mist Spot Stop and work in with Whiz Groom.



Note: Some food stains contain synthetic or organic dyes which may not be completely removed with the above procedure. If some stain remains, depending on the origin (synthetic or organic) follow the steps using Stain Zone (Category Two) or Red Zone Ready (Category One). Vacuum to get the stained area as dry as possible before proceeding.

# 5



### Specialty Stains

*Rust, yellowing, water stains, etc.*

#### PROCEDURE

1. Apply T-Rust.
2. Lightly agitate and allow to dwell until stain disappears.
3. Rinse thoroughly.



Note: Some yellowing and water stains may respond well to treatment with Stain Zone.

#### Unknown Stains:

- Apply Avege Pro – agitate – If stain is releasing continue and then rinse.



If some stain remains

- Apply All Solv Extreme – agitate - If stain is releasing continue, apply Avege Pro, rinse.

If some stain remains

- Apply Stain Zone or Red Zone Ready. Since the origin of the stain is unknown, testing will determine which to use.

#### Bridgepoint Professional Stain Removal Kit

This kit contains the tools and chemical solutions to take care of 99% of known spots and stains.

#### Contains:

##### Stain Solutions:

Avege Pro - most versatile, water based  
All Solv Extreme – gelled solvent based  
Gel Break – gelled solvent for gum and adhesive  
T-Rust – rust remover  
Stain Zone – organic stain remover  
Red Zone Ready – synthetic stain remover  
Spot Stop – encapsulating, anti-wicking agent

#### Tools:

Large insulated carry bag – big enough to carry extras  
White cotton towels  
Gum Getter  
Whiz Groom  
Nitrile Disposable Gloves - 3 pair  
Spot and Stain Removal Guide



## Contact Information



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